

WARRANTY STATEMENT

Falling film chiller machine FR3

Terms & conditions and warranty statements

HEATAWAY warrants the EVAPORATOR PLATE to be free from leakage in materials and workmanship for a period of One (1) year from the issued invoice date for only the model. FR3-____-____ only.

Other components are warranted against defects in materials and workmanship for a period of twelve (12) months from the date of commissioning, but **NOT** to exceed eighteen (18) months from the issued invoice date. HEATAWAY has limited coverage cost **NOT** over the price of parts or components which has defects.

Any transports, crane, installation and dismantling cost for the repair or replacement under the terms of the warranty are **NOT** included within the warranty.

This warranty is only valid if the product is given normal and proper use and complies with HEATAWAY's installation, operation, and maintenance instructions. Leakage EVAPORATOR PLATE or damaged caused by modifications, attachments to the product, misuse, alteration, or negligent use, is **NOT** covered by the warranty.

The buyer must request repair or replacement of leakage EVAPORATOR PLATE or damaged or defective component through a written notice delivered to HEATAWAY no later than seven (7) business days after the buyer becomes aware of the defect, and the buyer must provide HEATAWAY with the time and opportunity to make such inspect, repair or replacement. Otherwise, HEATAWAY will be released from liability for the defect.

HEATAWAY reserves the right to choose to repair or replacement in any cases, including any defective or damaged components that have been changed or replaced are belonging to HEATAWAY.

This warranty applies only to the repair or replacement of the product and/or its components and expressly excludes responsibility for damages **NOT** occurring to the product and/or its components themselves and for consequential damages. HEATAWAY shall **NOT** be liable to the buyer or to any customer of the buyer under any circumstances for any direct or indirect damages, injury to persons or property or any consequential or incidental damages or loss of profits, including, without limitation, loss of refrigerant, loss of stored goods, lost sales, orders, profits, or income, either gross or net, arising, directly or indirectly, from defective goods or workmanship or from any other cause whatsoever.